

## Pet-Friendly Accommodation Policy

1. This facility is a pet (dog) friendly accommodation, and we also ask for your understanding and cooperation in maintaining the facility.

To ensure a pleasant stay for everyone, we have established the following terms and conditions so that your stay with your pets (dogs) is comfortable.

- A. Only indoor pets (dogs) are allowed.
    - i. The size of each pet must be less than 6 kilograms.
    - ii. Accommodation fee: JPY5,000 per pet (per 7 nights and 8 days)
  - B. Pets (dogs) must be toilet trained and over 6 months old.
  - C. Must be up-to-date on vaccinations. (Please carry a copy of the certificate with you.)
  - D. The dog must be registered at a public health center.
  - E. Pets (dogs) in heat are not allowed.
  - F. Pets (dogs) must not be infected with contagious diseases.
  - G. Pets that have been trained not to bark.
2. In order to ensure everyone's comfort in the facility, please observe the following points before and during your stay. Failure to do so, or false information, may result in you being removed from the facility or your refusal to use the facility.
    - A. Before departing on your trip, you must shampoo and conditioner your pet.
    - B. Please clean your pet before entering the room.
    - C. Please remove any loose hair and dirt on your pet before entering the accommodation. Shampooing in the bathrooms is prohibited.
    - D. Please do not allow your dog to excrete feces or urine in any of the plants on the facility grounds.
    - E. The pet owner is responsible for the disposal of feces during walks and in your room.
    - F. Pets (dogs) are not allowed in beds or bedding.
    - G. Pets (dogs) must be transported in a kennel or pet carrier in public areas of the facility.
    - H. Please bring your own food, bed, cage, leash, collar, toilet seat, etc. for your pet(s).
    - I. If the pet is left unattended while the pet owner is not in the accommodation, please ensure to leave the pet in a kennel.
    - J. Should your pet be kept in the accommodation unattended, please ensure that your pet is only kept in a kennel for a maximum of two (2) hours. If your pet (dog) is barking or otherwise bothering other guests, the owner of the pet (dog) will be contacted immediately.

- K. On room cleaning day, please keep the pet(dog) in a kennel and ensure that the pet (dog) does not run away when the door is opened or bite the staff.
- L. If the pet (dog) causes damage to furniture, fixtures, or other items in the facility, the owner is responsible for the damage and will be billed for the actual cost of repairs,
- M. The pet owner will be charged for the actual cost of repairs, etc.
- N. Pets must be placed in a carrying case when checking in and checking out.

3. Please return the equipment to its original location after use. The equipment for pets (dogs) is tableware (for eating and drinking).

4. This facility provides facilities for you and your pets (dogs) to spend time together and it is not a place to keep your pets (dogs).

Please be aware that you are responsible for the care of your pets (dogs). We will not be responsible for any unforeseen accidents that may occur while using our facilities.

We are not responsible for any accidents that may occur while using the facility. We are also not responsible for any trouble between guests caused by their pets (dogs).

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