



Booking Terms and Conditions and General Information

INCLUSIONS

1. Full Day Ski or Snowboard Adult Group Lesson commencing at 10:00-3:30pm.
2. 1X Grand Hirafo daily lift ticket per day purchased per person.
3. Snowsports rental equipment from Grand Hirafo Rentals including outer wear, (jacket & pants) goggles, gloves, helmet and ski & poles, or snowboard and boots.

GENERAL INFORMATION AND TERMS & CONDITIONS

1. Customers must be on their first day of skiing or snowboarding when purchasing the package.
2. Customers can purchase up to two consecutive days and will progress through our level system according to their ability level. Please refer to our skills guide to determine your ability level.
3. Is available to be purchased any time up to 72 hours prior to the lesson start date. No extensions can be made inside this time.
4. Vouchers must be presented for the redemption of lift tickets and rental gear. No voucher is required for the lesson. Vouchers can be accessed from the customer intranet link provided in all booking confirmations, or for agents direct from Roomboss.

LESSONS

1. Registration is at 9:45am at the Adult Group meeting area located next to the Holiday Pair lift.
2. Lessons will not be extended or rescheduled due to the late arrival of the guest for any reason.
3. Lunch is not provided, a break will be taken from 12:30-1:30pm

RENTALS

1. Customers/Agents must input their name, age, height, weight and shoe size at the time of making the reservation in order to reserve your rental equipment
2. Rental gear can be collected from Grand Hirafo rental located at the Grand Hirafo Mountain Center.
3. The rental store opens at 8:00am and closes at 8:00pm (9pm for returns) while night riding is operating and until 4pm (5pm for returns) outside of these dates.
4. We recommend picking up all rental gear the evening before your first lesson to avoid delay and potentially missing your lesson. If you are picking up your gear on the morning of your lesson we recommend going no later than 8:30am
5. A printed copy of your rental voucher must be presented at Grand Hirafo rental's in order to redeem your rental gear

LIFT TICKETS

1. Lift Tickets can be collected from the Grand Hirafu Mountain Center ticket booth. The printed lift ticket voucher must be presented to redeem.
2. A 1000 jpy lift ticket deposit must be made per lift ticket. This can be redeemed at the pass deposit machine located at any Niseko United lift ticket office.